

When we are better connected,  
everyone wins.

The digital health collaboration platform purpose-built  
for hospice & palliative care organizations



## The Only Comprehensive Solution for Real-Time Care Team Collaboration, and Remote Patient and Family Caregiver Support

Citus Health helps hospice and palliative care organizations improve the care team, caregiver and family experience with its secure, HIPAA-compliant collaboration platform. The impact on your organization is higher satisfaction and CAHPS scores, increased efficiency, and reduced hospitalizations which result in unnecessary revocations. Improving these critical metrics will help you better position your agency to earn more referrals and increase revenue.

### Let us Help You Win by Better Connecting All Stakeholders



**INCREASE SATISFACTION**

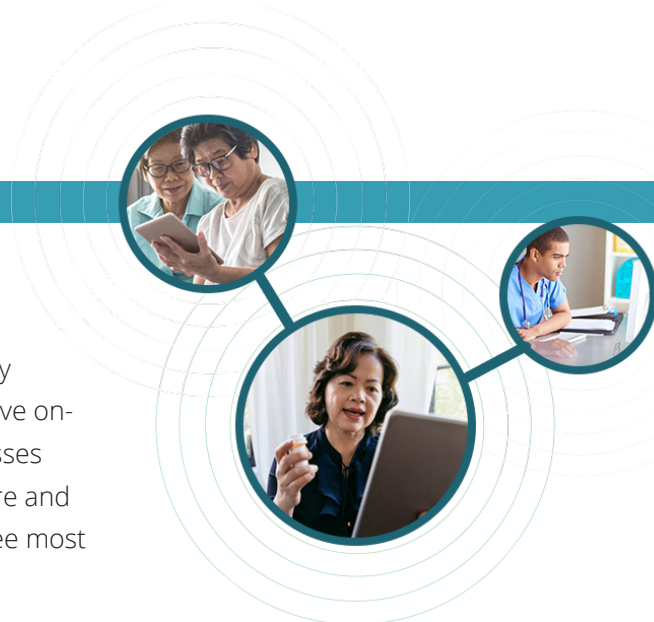
- Respond to patient, family & caregiver needs in real-time
- Enable self-service family caregiver education and efficient, ongoing bereavement support

**IMPROVE EFFICIENCY**

- Instantly coordinate with all clinical and non-clinical team members
- Automate signature capture & EMR integration

**EARN MORE REFERRALS**

- Reduce unnecessary hospitalizations through real-time communication
- Improve family caregiver satisfaction and increase CAHPS scores



## A Better Solution Created by a Clinician for Clinicians

Led by a post-acute care nurse with domain expertise and internationally recognized med tech expert, Citus Health delivers the only comprehensive on-demand digital and mobile solution set that transforms outdated processes to seamless, automated workflows, setting a new standard of patient care and engagement. We are the only software company that addresses the three most important collaboration needs **all in one platform:**



### STREAMLINE CARE TEAM COMMUNICATIONS AND WORKFLOWS

Securely connect all clinical team members inside and outside your organizations

- Ensure the IDT is fully aware of, and following the dynamic/ever-changing care plan
- Solve issues in real-time with clinicians, medical directors, pharmacies and HME suppliers
- Keep referral partners in the care loop so they know patient status at all times.



### AUTOMATE TIME-CONSUMING MANUAL PROCESSES

Move to electronic documentation, signature capture, customizable forms and automated surveys

- Immediately obtain signed consent for care via secure, "app-less" electronic signature capture
- Send family members a satisfaction survey
- Integrate documents, IDT and family caregiver communications and progress notes into your EMR



### SECURELY ENGAGE PATIENTS, CAREGIVERS AND FAMILY MEMBERS IN REAL-TIME

Put the patient, caregivers and family members first

- Ensure no urgent inbound communication from a family caregiver is missed with auto-escalation protocols
- Keep remote family members in the loop on their loved one's status
- Instantly engage medical directors or supervisors in a secure video chat with caregivers and remote family members
- Offer on-demand education and bereavement resources



**SECURE, HIPAA-COMPLIANT PLATFORM**



**EMR INTEGRATION**

**START TODAY:** Contact us at 800-863-9130 or visit [CitusHealth.com](http://CitusHealth.com)