

# When we are better connected, everyone wins.

The digital health collaboration platform purpose-built for home infusion providers.



# The Only Comprehensive Mobile and App-Less Solution That Expands Productivity of Clinical Resources and Improves Patient Satisfaction and Referral Relationships.

Citus Health helps home infusion teams operate at the height of their licenses while improving remote care support for patients, families, and caregivers with its secure, HIPAA-compliant collaboration platform. The impact on your organization is a better patient experience and streamlined processes that increase patient satisfaction and accelerate billing times. Improving these critical metrics will help you better position your home infusion pharmacy to improve patient outcomes and earn more referrals to grow your business.

### Let us Help You Win by Better Connecting All Stakeholders



#### STREAMLINE CARE COORDINATION

- Securely communicate with all stakeholders in real-time
- · Coordinate delivery of supplies and nursing visits

#### **IMPROVE PATIENT SATISFACTION**

- Respond to patient needs in real-time via secure messaging or video chat
- Provide therapy-specific education and remote support

#### **ACCELERATE BILLING**

- Obtain esignatures on any document (AOB, ABN)
- Ensure compliance with configurable clinician documentation

#### A Better Solution Created by a Clinician for Clinicians

Led by a post-acute care nurse with domain expertise and an internationally recognized med tech expert, Citus Health delivers the only comprehensive ondemand digital and mobile solution that transforms outdated processes into seamless, automated workflows. Citus Health is the only software company that addresses the most important home infusion needs **all in one platform:** 





#### SECURELY COMMUNICATE WITH PATIENTS, CLINICAL STAFF AND DELIVERY PERSONNEL IN REAL-TIME

Enable patients, caregivers, staff and referral sources with HIPAA-compliant, two-way messaging tools

- Route messages with auto-escalation to the right person at the right time
- Troubleshoot patient concerns with secure, HIPAA-compliant video chat
- Keep referral partners in the loop with realtime patient status updates



# AUTOMATE MANUAL PROCESSES AND INCREASE CLINICAL RESOURCE EFFICIENCIES

- Expand productivity through real-time schedule coordination and centralized nursing notes/documentation
- Accelerate billing and improve cash flow with digital forms for referral/ordering processes
- Ensure more timely/complete documentation with app-less esignatures on delivery documents



## OPTIMIZE THE PATIENT EXPERIENCE AND IMPROVE SATISFACTION AND ADHERENCE

- Empower patients and caregivers with therapy specific education resources
- Remove barriers to engagement with contactless, app-less forms and esignatures
- Reduce delays in care with auto-translated patient and caregiver communications



SECURE, HIPAA-COMPLIANT PLATFORM



**EMR INTEGRATION** 



**APP-LESS TECHNOLOGY** 

START TODAY: Contact us at 800-863-9130 or visit CitusHealth.com

