

# When we are better connected, everyone wins.

The digital health collaboration platform purpose-built  
for home-based care organizations



## The Only Comprehensive Mobile Solution That Enables Real-Time Care Team Collaboration, Patient and Family Engagement

CitusHealth helps home-based care organizations improve the care team, patient and family experience with its secure, HIPAA-compliant collaboration platform. The impact on your agency is higher satisfaction and HHCAHPS scores, increased productivity, and reduced hospitalizations. Improving these critical metrics will help you better position your agency to earn more referrals and increase revenue.

### Let us Help You Win by Better Connecting All Stakeholders



#### INCREASE SATISFACTION

- Respond to patient & family caregiver needs in real-time via secure messaging or video chat
- Provide education and remote support

#### IMPROVE PRODUCTIVITY

- Instantly coordinate with all clinical and non-clinical team members
- Automate signature capture & EMR integration

#### EARN MORE REFERRALS

- Reduce unnecessary hospitalizations through real-time communication
- Improve HHCAHPS survey results and be more attractive to referral sources

## A Better Solution Created by a Clinician *for Clinicians*

Led by a post-acute care nurse with domain expertise and internationally recognized med tech expert, CitusHealth delivers the only comprehensive on-demand digital and mobile solution set that transforms outdated processes to seamless, automated digital workflows, setting a new standard of patient care and engagement. We are the only software company that addresses the three most important collaboration needs **all in one platform**:



### STREAMLINE CARE TEAM COMMUNICATIONS AND WORKFLOWS

Securely connect all clinical team members inside and outside your organization

- Ensure the care team is fully aware of, and following the care plan
- Solve issues in real-time with clinicians, following physicians, pharmacies and HME suppliers
- Keep referral partners in the loop so they know patient status at all times.



### AUTOMATE TIME-CONSUMING MANUAL PROCESSES

Move to electronic workflows that increase productivity

- Expedite physician order signature via digital document workflows, including app-less, secure electronic signature
- Conduct digital patient assessments and surveys
- Integrate documents and progress notes into EMR



### SECURELY ENGAGE PATIENTS, CAREGIVERS AND FAMILY MEMBERS IN REAL-TIME

Put the patient and family caregiver first

- Conduct telehealth and virtual visits through secure live video sessions
- Instantly engage the following physician or supervisors in a secure video chat with patient and family caregiver to resolve issues quickly
- Offer on-demand education resources



**SECURE, HIPAA-COMPLIANT  
PLATFORM**



**EMR INTEGRATION**



**START TODAY:** Contact us at 800-863-9130 or visit [CitusHealth.com](https://www.citushealth.com)