

When we are better connected,  
everyone wins.

The digital health collaboration platform purpose-built  
for home-based care organizations



## The Only Comprehensive Solution for Real-Time Care Team Collaboration, and Remote Patient and Family Caregiver Support

Citus Health helps home-based care organizations improve the care team, patient and family experience with its secure, HIPAA-compliant collaboration platform. The impact on your agency is higher satisfaction and HHCAHPS scores, increased efficiency, and reduced hospitalizations. Improving these critical metrics will help you better position your agency to earn more referrals and increase revenue.

### Let us Help You Win by Better Connecting All Stakeholders



**INCREASE SATISFACTION**

- Respond to patient & family caregiver needs in real-time via secure messaging or video chat
- Provide self-service education and remote support

**IMPROVE EFFICIENCY**

- Instantly coordinate with all clinical and non-clinical team members
- Capture critical physician signatures quickly with app-less technology

**EARN MORE REFERRALS**

- Reduce unnecessary hospitalizations through real-time communication
- Improve HHCAHPS survey results and be more attractive to referral sources



## A Better Solution Created by a Clinician for Clinicians

Led by a post-acute care nurse with domain expertise and internationally recognized med tech expert, Citus Health delivers the only comprehensive on-demand digital and mobile solution set that transforms outdated processes to seamless, automated digital workflows, setting a new standard of patient care and engagement. We are the only software company that addresses the three most important collaboration needs **all in one platform:**



### STREAMLINE CARE TEAM COMMUNICATIONS AND WORKFLOWS

Securely connect all clinical team members inside and outside your organization

- Ensure the care team is fully aware of, and following the care plan
- Solve issues in real-time with clinicians, following physicians, pharmacies and HME suppliers
- Keep referral partners in the loop so they know patient status at all times.



### AUTOMATE TIME-CONSUMING MANUAL PROCESSES

Move to electronic workflows that increase staff efficiency


- Expedite physician order signature via digital document workflows, including app-less, secure electronic signature
- Conduct digital patient assessments and surveys
- Integrate documents and progress notes into EMR




### SECURELY ENGAGE PATIENTS, CAREGIVERS AND FAMILY MEMBERS IN REAL-TIME

Put the patient and family caregiver first


- Ensure no urgent inbound communication is missed with auto-escalation tools
- Conduct telehealth and virtual visits through secure live video sessions
- Instantly engage the following physician or supervisors in a secure video chat with patient and family caregiver
- Offer on-demand education resources



**SECURE, HIPAA-COMPLIANT PLATFORM**



**EMR INTEGRATION**



**APP-LESS TECHNOLOGY**

**START TODAY:** Contact us at 800-863-9130 or visit [CitusHealth.com](http://CitusHealth.com)